

Dear Dr Thomas;

I would like to thank you and your team for my new left knee and for a very comfortable clinical experience that was made all the better by the exceptional attention that my wife and I received from your administrative assistant, Caren Black – the caring one. Caren really went way out of her way to see that I was treated as though I was a member of the family.

Healthcare in general seems to be becoming much less personal and care-oriented these days but my experience with your team was an absolutely refreshing exception. I really do appreciate how well I was treated and now tell every one of my friends with aging hips or knees to call your office before deciding to go anywhere else.

Sincerely

Malcolm Ridgway  
Woodland Hills, CA